

CARPET SHOPPING QUESTIONS CHECKLIST

Use this checklist to help you get all your questions answered when shopping for carpet.

✓ Question	Reason for Asking / Key Points
<input type="checkbox"/> What are the pros/cons vs. other flooring?	If you are unsure that carpet is for you this will help you decide.
<input type="checkbox"/> What different types of carpet do you carry and how do they differ?	You should be shown the following to get an idea of the brands or types you like: <ul style="list-style-type: none"> • Colors • Patterns • Brands • Fibers including: • Price Ranges • Shapes and Sizes Nylon: Durable and resilient; Stain, fade, heat and static resistant Polypropylene/Olefin: Stain and fade resistant; Won't absorb water Polyester: Vibrant colors; Stain and fade resistant Wool: Brilliant Colors; Resilient and durable; Not as resistant as acrylics Acrylic: Springy; Dirt and static-resistant Cotton: Soft; Pleasant to walk on; Can stain and mat easily
<input type="checkbox"/> What would you personally recommend for my situation?	Consider: <ul style="list-style-type: none"> • The look you are trying to achieve • Home décor and furnishings • Climate extremes and traffic level • Any pets, kids or disabilities you have • The type of room (including stairs) • Type of subfloor (wood, concrete) • Need for sound insulation • Lighting
Once You Have an Idea of What Product You are Leaning Toward...	
<input type="checkbox"/> What style of carpet is this?	Berber: Bulky yarns; Level loop cut pile; Durable; Resists footprints Level loop: Looped threads of level height ; Good for high traffic areas Multilevel loop: Varying loop heights; Textured or patterned surface Random shear: Cut and uncut tips; Textured appearance Cut loop: Combines multilevel loops with random shearing Saxony plush: Most luxurious; Densely packed; Level cut piles; Subject to piling Textured plush: Similar to Saxony plush; Not as densely packed Frieze or Twist: Curled and twisted tufts; Two-toned appearance
<input type="checkbox"/> What is the yarn construction?	Bulked continuous filament: Long filaments of fiber plied together Staple: Short lengths of yarn spun and twisted together forming long threads. Used to produce denser carpets but they may shred more.
<input type="checkbox"/> What kind of backing does it have?	Most carpets have a primary and secondary backing.
<input type="checkbox"/> What is the average life expectancy?	Can vary greatly depending on fiber, construction, maintenance, etc.
<input type="checkbox"/> Is this preferred for a DIY installation?	Ask for DIY instructions. These can also be found on FindAnyFloor.com.
<input type="checkbox"/> What does the Manufacturer's Warranty cover and how long does it last?	Look for a warranty accompanied by a large US company backing the product. If you find a cheap warranty from a private labeled product without a big US presence, be cautious. Read the fine print!
<input type="checkbox"/> What can you tell me about the manufacturer and your experience with their products?	How long and how much have you sold? Customer testimonials? Large or small/private label? Number of years in business? Do they provide support?
Other Factors to Consider ...	
<input type="checkbox"/> Is the product in stock or does it have to be ordered? Is there a minimum order?	Rare products may take longer to ship. Ask your salesperson to check stock with the distributor.
<input type="checkbox"/> What is your return policy?	Find out penalties, fees and stipulations for returning. Can you return extra carpet?
<input type="checkbox"/> How long before this is installed?	Consider factors such as ordering, waiting for arrival and installation.
<input type="checkbox"/> What other accessories or products might I need and do you carry them?	Examples: Cushion or padding, tools for installation, rugs or mats
<input type="checkbox"/> Can you provide care instructions?	Follow all the manufacturer's instructions to ensure your warranty is not voided.
<input type="checkbox"/> Do you sell cleaning products?	Look for products recommended by the manufacturer.
<input type="checkbox"/> What financing options are available?	Consider financing if you decide on a product that is more than your budget.
<input type="checkbox"/> Do you deliver?	Is there a fee? How many days do I have to schedule in advance? Do I need to move furniture? Are there any other preparations that I need to take?
<input type="checkbox"/> Do you offer installation? If not, do you have a list of licensed installers you recommend?	If not, use FindAnyFloor.com's "Find it Locally" search tool.